Postgraduate Certificate in

香港大學專業進修學院 HKU School of Professional and Continuing Education

MANAGEMENT and INSURANCE (Third Cohort)

管理及保險深造證書課程(第三屆)

為保險經理而設 | 以功課表現評核 | 最快半年可修畢

如中介人於2019年9月23日前曾被保險代理登記委員會要求繼續進修指定資格或課程,以符合當時的有條件登記申請,此課程是被保證局部可的其中一個指定課程。

修畢課程可獲取由 **香港大學專業進修學院** 頒發之 **學術認證**·包括:

- ▶ 管理及保險深造證書及
- ▶ 資歷架構る級及
- ▶ HKUSPACE和GAMAHK 聯名確認信及

▶ 保監局 (IA) **15個 持續專業培訓時數***
[Registration no: 18/000067/L6]

*配合保監局要求由2021年8月1日起 增至15個持續專業培訓時數 2 Sales Management & Leadership

Financial Services Marketing

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PARKGINET.

PARKGI

Managing Channel Distribution



Management of Risk Exposure



Risk and Crisis Management



GAMA HONG KONG OBER 2021 / INTAKE 3

In Association with: HONG

Postgraduate Certificate in Management and Insurance is designed to develop insurance practitioners' professional competencies in insurance risk and management, which is recognized under Hong Kong Qualification Framework (HKQF) at level 6. It adopts the Specification of Competency Standards (SCS) for the insurance industry under HKQF in its curriculum design. It uses a work-based approach, equipping students with the appropriate level of skills to address the managerial and risk management aspects in the insurance industry under an increasingly stringent regulatory environment. The programme is offered in association with General Agents and Managers Association of Hong Kong (GAMAHK) which provides expert advice on the curriculum development. GAMAHK is the only organization in Hong Kong representing solely the interests of life insurance managers.

管理及保險深造證書課程 旨在提升保險從業員在保險風險及管理方面的專業能力、培養及發展業界領袖所需的專業知識。課程內容符合保險業《能力標準說明》(SCS),同時獲 得資歷架構 (HKIIF) 第 G 級認證·學術理論及實戰兼備·讓學員鞏固及全面提升保險經理的管理知識·以應對市場環境的轉變及制定營銷策略·及在日益嚴謹的監管環境下解決保險 業的管理和風險管理問題。香港人壽保險經理協會(GAMAHK)是香港唯一的壽險經理協會·該計畫是與香港大學專業進修學院(HKU SPACE)合辦·由HKU SPACE提供課程及優良師資。

ACADEMIC ACCREDITATION BY HKU SPACE 由香港大學專業進修學院頒發之學術認證

- 1. HKQF Level 6 and 15 CPD hours (1A); and
- 2. Postgraduate Certificate in Management and Insurance; and
- 3. An endorsement letter jointly issued by HKU SPACE and GAMAHK.

資歷架構 6 級 及 保監局 15 個持續專業培訓時數 [registration no: 18/000067/L6]; 及

管理及保險深造 證書;及

香港大學專業進修學院和GAMAHK 聯名確認信

ENROLMENT FEE 報名費用

₩\$ 20.000* 港幣 20.000 元*

*Successful applicant of PgC in MI who also fulfilled the equivalent 成功報讀人士如符合相關資格,可同時申請MIM而不另收費 requirements can apply for designation of MIM with no extra charge.

> ▶ Risk & Organizations ▶ Risk Assurance & Reporting

COURSE MODULES & DURATION 課程單元及時數

5 modules (18 hours/module) for a total of 90 hours

ASSESSMENT METHODS 評核方式

1. At least 70% overall attendance, with at least 12 hours per module; and 2.Complete assignments listed below with passing mark for all modules:

3 Modules (▶): 1,500 - 2,000 words individual English report per module, 3個單元(▶): 每單元1,500 - 2,000 字英文個人報告· 2 Modules (▶): Group project with a report & a presentation per module. 2個單元(▶): 每單元分組完成一次小組演講及一篇論文。

5個單元(18 小時 / 單元) · 合共90 小時。

整體出席率至少達70%及每單元出席率達12小時;及 以合格成績完成以下所有單元的評核作業:

ENTRY REQUIREMENTS 入學要求#

1. A member of GAMAHK 2021; and

Module 單元

2. 5 years of full-time work experience in related managerial position **OR** Nominated by GAMAHK of whom was considered eligible OR A bachelor's degree holder.

必須為 GAMAHK 2021 年度之會員: 及 具備至少5年全職相關管理工作經驗 或獲GAMAHK認可為合資格修讀此課程之人士 或 現已持有學士學位

Date 日期

Choice of Award Titles for Different Levels 各級別可選用的資歷名銜

(圖片及資料來源:香港資歷架構網站)

Details 詳情

#Applicants MUST provide supporting documents along with application for further review. GAMAHK will not hold responsibility for any suspended application due to missing documents. Your understanding for any inconvenience caused is much appreciated 申請者必須於報名時提供入學要求的相關證明文件,以供審核。如因遺漏文件而導致無法處理申請,協會恕不負責。不便之處,敬請見諒。

Applicants with other qualifications and relevant work experience will be considered on individual merit. 具備其他認可資格或相關工作經驗的申請人,亦將予以考慮。 For Non-local applicants, please also submit the required document(s) issued by the Hong Kong Immigration Department. 非本地申請人必須同時提交由入境事務處發出可於香港就讀的許可文件。 Course Outline 課程大綱

1	Financial Services Marketing 財金服務營銷	 Introduction to Services Customer Expectations of Services Customer Perceptions of Service Customer-Defined Services Standards Integrated Services Marketing Communications 	財金服務營銷簡介 客戶對服務的期望 客戶對服務的看法 客戶定義之服務標準 綜合服務營銷傳播	8 OCT 2021 (FRI) 9 OCT 2021 (SAT) 23 OCT 2021 (SAT)	
2	Sales Management & Leadership 銷售管理與領導	 Introduction to Strategic Leadership Heart-winning Strategies Sales Management − Introduction What Salespeople Feel in their Hearts Sales Performance Evaluation: Evaluation Criteria (Calculation of sales, accounts, profit, calls, and expenses) (NEW) 	策略領導簡介 贏得民心的領導策略 銷售管理簡介 前線銷售人員的感受 評核銷售表現:評核準則包括計算銷售、 帳戶、利潤、致電客戶次數及成本(新)	12 NOV 2021 (FRI) 13 NOV 2021 (SAT) 27 NOV 2021 (SAT)	<u>Time 時間</u> 12:15 - 18:15
3	Managing Channel Distribution 分銷管理	▶ Typical Challenges that Managers Face in 21st Century ▶ Global Logistics and Channel Decisions ▶ Marketing Management Audit and Control ▶ Insurance Company Operations ▶ Types of Insurers and Marketing Systems ▶ Government Regulation of Insurance	21世紀管理人面臨的典型挑戰 全球物流與分銷渠道管理 營銷管理審計與監控 保險公司營運模式 保險公司和營銷系統的類型 政府對保險業的監管	3 DEC 2021 (FRI) 4 DEC 2021 (SAT) 7 JAN 2022 (FRI)	Location 地點 Island East Campus 港島東分校
4	Management of Risk Exposure 風險預防管理	 ▶ An Overview of the Functions and Theory of Insurance ▶ Nature of Risk and Uncertainty ▶ Regulatory Requirements on Risk Exposures, Reserves, Liquidity and Solvency in Hong Kong ▶ Risk Management Principles and Process ▶ Risk Analysis and Evaluation ▶ Risk Responses and Risk Treatment 	保險的功能與理論綜述 風險及不明朗因素的性質 香港風險承擔力、儲備、 流動性和償付能力的監管要求 風險管理原則和流程 風險分析與評估 風險應對和風險處理	8 JAN 2022 (SAT) 15 JAN 2022 (SAT) 22 JAN 2022 (SAT)	Address 地址 494 King's Road, North Point, Hong Kong. 香港北角 英皇道 494 號
5	Risk & Crisis Management 危機及風險管理	 ▶ Crisis Risk Management ▶ Crisis Management & Communications ▶ Business Continuity Management ▶ Drivers for Crisis Management ▶ Contingency Planning & Crisis Preparedness ▶ Risk Management Process, Risk Strategy & Framework ▶ Risk Culture, Appetite & Tolerance ▶ Calculation Risk Tolerance (NEW) 	危機及風險管理 危機管理與溝通 業務連續性管理 危機管理的驅動力 應急計劃和準備 風險管理流程、策略和框架 風險意識文化、風險評估與可承受能力 計算的4.40%	26 FEB 2022 (SAT) 5 Mar 2022 (SAT) 12 Mar 2022 (SAT)	

Disclaimer: Terms and conditions are subject to change without prior notice. GAMAHK reserves the right to interpret and amend the regulations and details of the programme. HKU SPACE is the course provider which responsible for ensure the course content and tutor(s) are qualified and meet the standard.

風險與組織

風險評估和報告



Postgraduate Certificate in MANAGEMENT and INSURANCE (Third Cohort / OCTOBER 2021) 管理及保險深造證書課程(第三屆/2021年10月)

ENROLMENT FORM 超名表格

1	個人資料	《Please fill out the form in b	lock letters with information as on II	D / Passport 請根據身份證/護照	上資料並以正楷填寫》						
lame 姓名:	(中文)			(English)							
D / Passport No. 身份證 / 證件號碼			GAMAHK Member No. GAMAHK 會員號碼:	778999*0000	Gender 性別:	F/M					
Company			UAMAIIK 自 矣 泷 啊 .	Title							
公司: Postal Address				職銜:							
郵寄地址:											
Office Tel. No. 公司電話:				Mobile No. 手提電話:							
VhatsApp No. :			*E-mail 電郵:								
				mail address to receive confirmation 電郵:	地址將用作報名確認通知,茍	放請務必填寫正確資料					
lighest Education Level / Other Professional Attainments 最高學歷 / 其他行業資格或認證											
Secondary or bell 中學程度或以		Form 5 or equivalent 中五或同等學歷	□ Form 6, Form 7 or equivalent 中六、七或同等學歷	t Certificate / Diplon 證書 / 文憑	na Higher Certificate / 高級證書 / 文憑						
Associate Degree 副學士		Bachelor's Degree 學士學位	□ Professional Attainments (pl 行業資格/認證 (請註明)								
				需連同申請表格提交證明文件· 例	列如介紹信副本》						
		ime work experience at manag 全職管理工作經驗?	erial level in related industries?			Yes 是					
ntroducer 介紹人 《Please provide the name and title of the person who first introduce you to apply for this course 請填寫介紹閣下就讀此課程的人士名稱及職銜》											
lame 姓名:				Title 職銜:							
Payment Method 付款方式《Transaction in HKD. Interbank exchange rate depends on the bank's exact remittance day 費用以港幣結算.外地信用卡將以當日銀行匯率計算》											
	able to 支票抬! MAHK Ltd."	頭 Bank 銀行:		neque No. :票號碼: ————————————————————————————————————	Amount 	HKD 20,000					
** 如欲以 UnionPay (銀聯卡) / American Express (美國運通卡) / Alipay (支付寶) 或 WeChat Pay (微信支 付)付款・請於協會網頁 www.gama.com.hk/event-list/ 辦理。 ** 網上付款後・請將「付款成功通知」電郵副本<u>連同此報名表格</u>一併交回・以供核實 。											
Credit Card No. 言用卡號碼:				Expiry Date 屆滿日期:	/	(MM/YY)					
Card Holder 寺卡人姓名:				Amount 金額: HKD 20,0	00						
lignature 寺卡人簽署:				Date 日期:							
GAMAHK D	ffice Use		Ter	ms and Conditions 條款及約	田則						
uth. Code				322 / 電郵至 education@gama.com.h まる.	<u>k</u> 報名。						
late		北角英皇道 33	 ▶ 如以支票付款·須將報名表格連同支票郵寄至: 北角英皇道 338 號華懋交易廣場三期 17 樓 1705-6 室 ・ 申請者需將所有相關學歷或工作證明副本連同此報名表格一併交回本會。協會有權要求申請者提供更多資料,以供審核。 								
ontrol No.		 ▶ 成功報名之人士將獲電郵通知確認・課程具體安排將於開課前約一星期由HKU SPACE提供。如於開課前7天內仍未收到確認通知或開課安排,請致電協會(2893 9699)向專業發展中心職員查詢。 ▶ 名額有限,額滿即止。申請一經協會確認批核,所有款項恕不退還。 									
landled By		 → 和讀此課程時即同意協會有權或授予相關機構,即HKU SPACE,於審核及課程進行期間攝影、錄影、錄音、直播,以作公告、宣傳、刊登於網站、刊物及相關媒體之用。 → 課程所有內容均為導師之個人意見分享,大會將不會就其內容及所引起或構成之任何事項負責。 									
eceipt No.		 → 如遇 8 號颱風訊號、黑色暴雨警告懸掛·或其他不可抗因素(如因疫情影響需關閉上課處所/需遵守政府頒布之限聚令)·協會將保留取消或更改上課日期或形式之權利。 → 協會保留修訂課程內容、上課形式及其他一切更改或解釋上述細則及條款之權利。 									
			Declaratio	n聲明							
				3.此課程,本人的個人資料將按		HK) 的程序被用於與該					
		時明日將來可能收到GAMAI 於此空格□內以「✓」!		 在課程或活動中不能作出任何 招	5寿9月私人利益 <i>乙</i> 行徑。						
Press amount of	WYHIV HA										

GAMA General Agents and Managers Association of Hong Kong 香港人壽保險經理協會

Signature of Applicant 申請人簽署:

Date 日期:



成功修畢課程 額外獲取:





A SEPARATE DESIGNATION POWERED BY HONG KONG

MASTER OF INSURANCE MANAGEMENT ELITE · ACADEMIC · PROFESSIONAL

Boost Your Career

Master of Insurance Management (MIM) is the recognized designation and respected credential awarded by GAMAHK.

MIM qualified designee is considered as acquiring solid and practical academics, and is eligible to master the insurance management proficiency.

To secure the designation, applicant must be:

- Current Member of GAMAHK: and
- Successfully completed Postgraduate Certificate in Management and Insurance offered by HKU SPACE in association with GAMAHK; and
- Currently in the position of managerial grade or above in the insurance profession, with at least 5 years of experience at the managerial level or related professions.

MIM qualified designee is authorized to use the MIM mark on their resumes, whilst be granted a certificate and delicate business card.

保險管理大師 (MIM) 代表著優越、專業及具有高等學術程度的保險管理精英指標。

要成為 MIM, 必須:

- ▶ 成為 GAMAHK 當年度會員;及
- ▶ 成功修畢由GAMAHK和HKU SPACE合辦的《管理及保險深造證書課程》;及
- ▶ 現職保險業界經理或管理級別,並同時擁有至少五年或以上相關管理工作經驗。

合資格之 MIM,將獲頒發證書及名片,並獲授權於個人履歷及名片上使用 MIM 標誌。

CONTACT US:



香港人壽保險經理協會

The General Agents and Managers Association of Hong Kong

香港北角英皇道 338 號華懋交易廣場二期 17 樓 1705-6 室

電話: (852) 2893 9699 | 傳真: (852) 2832 9822 | 電郵: info@gama.com.hk